

Humanity Might Be Lost Already

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Abstract

Heart and feelings are an important part of a human being, whatever the profession. A profession can only live well and produce something good when it involves the heart and feelings. Humans make procedures to make a work process produce something good for everyone, not just for the executor. The process of forming the character of human resources by "touching" their hearts and feelings is an effort to produce work products that are "happy" for all who enjoy them (Arditi, Jorge, 1999). Producing human resources with a strong character for maximum and "happy" work results for himself and others who enjoy them must be carried out by the management of all organisations for the survival and good name of an organisation in the short and long term.

Keywords: Profession, Character, Human Resources

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1. Introduction

Any work in this world still requires heart and feelings to carry it out. No job becomes a profession, a tool to harm, destroy, or make other people sad, broken, or even traumatised at any time. Someone choosing a job to become his profession is a choice. And the profession should be chosen with a heart and feelings full of hope to produce goodness or even happiness for many people around them (Chechel, Anna, 2022).

Not many people in this world choose to be a saviour for many other people and many families around them, even those far from their environment. Even this profession is diverse, ranging from health workers to firefighters. These various professions generally provide a positive view of the environment and the people around them (Bratton-Bratton, J. 1999). The surrounding environment, in general, will feel helped by the existence of this profession around them. However, many people felt otherwise in several incidents, so the situation was not as expected (Arditi, Jorge, 1999).

Many organisations have written organisational goals to provide the best service (for the sake of humanity). The purpose of a written mission can make everyone who reads it happy, but only when reading it because there are many unexpected and even detrimental incidents caused by some people who choose this profession. Some of these people do not carry out their profession by holding fast to their hearts and feelings for the survival of others, even their environment (Aldieri, L.; Vinci, C.P., 2017).

Life is indeed a gift from God Almighty to all created and given the right to do so. However, some professions today are expected by the environment to become media to help those in need become healthier and better (Smith, S. G., et al., 2021). Procedures made in the work process will be a helping medium for other people and the surrounding environment. However, when his heart and mind prefer to take actions considered more important without neglecting procedures so that those who need them can be saved and their families become happy, it is an invaluable action before God Almighty (Bratton-Bratton, J. 1999).

1.1. Profession

The choice of a job based on ability, heart, and feelings is the determination of a profession. Any profession that exists today is a formation of the current conditions and their development (Kammeyer-Mueller, John D., 2015). Various professions make the existing environment even the result of changes in multiple professions. The choice of a profession while still "holding" the heart and feelings will be something amazing and happy, not only for the owner of the profession itself and for those around him (Chechel, Anna, 2022).

Choosing a profession would be better if it was not based solely on material acquisition as expected and expected. Obtaining the desired material through a profession that is dreamed of and lived will be a process that can be unpleasant for most people in their environment or outside their environment (Kammeyer-Mueller, John D., 2015) because people with thoughts like this will not place a sense of empathy and humanity above all else. Only the hope of becoming famous and material abundance is expected (Chen, Meng-Yin., 2021).

Responsibility towards oneself, the environment, and especially to God Almighty in carrying out a profession is an unwritten "obligation". This form of responsibility makes someone with their profession think that the results of their work will make other people and their environment feel happy, helped and satisfied, even touched (Dodge, William W, et al., 2012). Profession and sense of responsibility are closely related and inseparable in their implementation. Including a sense of empathy that is maintained is often able to be a good supporting tool for owners of professions that must be held (Lazear, Edward, 1993).

1.2. Character

Character is the most basic trait possessed by humans of various types. Each character has its uniqueness. Every uniqueness of each one also brings a different mindset from one person to another, so the variety of responses given to everything around them will also be very different (Golman, Russell, 2016).

Each character can also change a tradition in the environment wherever he is. Because, in the end, a character in some people in an organisation can sometimes change an organisation's culture (Zhang, Jie et al., 2023). The organisational culture that was initially fine was even able to turn into a very different corporate culture, and the results provided were very different from the goals set. It may change for the better, but it is not even rare that it becomes even worse than what was before (Goetsch, D. L., et al., 2014).

Character is also influenced by the environment in which it grows and develops after this person knows the outside world besides family. Association, starting from friends and place, supports changing one's character. However, the environment and friends associated are factors that cannot fully change a positive nature (Chen, Meng-Yin., 2021). The positive character will not be able to change immediately because of the ability of the character owner to choose, sort, filter and take factors that are considered capable of helping the character that is already owned to develop better and more positively to be able to share positive aura to the environment in which it belongs. Get along and grow and socialise (Lazear, Edward, 1993).

1.3. Human Resources

Human resources who have good abilities and strong character are one of the categories that are sought after by many organisations. Good knowledge does not only mean smart, but many other things, such as honesty and a positive mindset, can influence it. Honesty and a positive attitude also support the creation of a positive character that is much needed in many environments, not only in the work environment but also in social circles (Strohmeier, Stefan., 2020). Because when a positive mindset and honesty have become a priority for the human resources owner of this character, his feeling can make him a person with a strong personality and able to compete with anyone in a positive sense (Caldwell Cam et al., 2018).

The strength of a person who is considered an asset in human resources is a firm character in choosing and determining what is needed to develop himself and his environment. Anything that tries to influence him will be useful and valuable (Smith S. G. et al., 2021). The character value of a human resource is a value for himself in the environment wherever he is without being influenced by anything and anyone unless it has a positive value (Kammeyer-Mueller, John D., 2015) so that the influence will be well absorbed for the sake of good and added value in the future (Goetsch, D. L., et al., 2014).

Human resources with character are the choice for many environments to choose them to be part of that environment. This is because one of the results of these positive characteristics is a sense or form of responsibility, which is usually above average. The responsibility resulting from someone with a positive character is very interesting to know the reasons for people (Strohmeier, Stefan., 2020). However, the form of responsibility produced by people with these characteristics often becomes very unpleasant for some other human resources, which fall into the category of human resources with the character they like. They tend not to respect the rights and abilities of other people with better capabilities

and consider a suggestion or input from another person as something that really "drops" their self-esteem (Caldwell Cam et al., 2018).

2. Research Methodology

This paper discusses a sense of responsibility as part of the positive character shared by some people in many environments. The writing is delivered as descriptive qualitative research based on facts that surround us wherever we are.

3. Results and Discussion

3.1. Profession

Many things affect a profession chosen by someone, wherever it is. Currently, a profession is very influential for many people related to many things, including the value and appreciation of other people for the owner of the profession. Profession gives the owner a different level of confidence when in a social environment outside the scope of work (Strohmeier, Stefan., 2020). However, it is not uncommon for a profession to make someone with it have a weak level of confidence when in an environment outside the scope of work due to several related things (Dodge William W et al., 2012).

A profession demands a great sense of responsibility from its owner. This sense of responsibility ultimately makes other people around them give awards or vice versa (Zhang, Jie et al., 2023). Responsibility is fundamental in the character of a person who chooses a certain profession. A sense of responsibility makes someone with good and strong character prioritise them to provide the best service in their work (profession) (Doshi, Vijayta et al., 2021).

In several organisational or institutional environments, we often find many people who still often neglect the duties and responsibilities of their chosen job (profession). People who feel they "own" a position often think it is valuable compared to a profession or job another person owns (Zhang, Jie et al., 2023). We often meet people with important positions who have full power over anything related to their position, even though this treatment harms others and even the institution or organisation they occupy (Doshi, Vijayta et al., 2021). So that the main goals of the organisation or institution where they work cannot be achieved, it is even possible that failure to grow and develop an institution or organisation will occur at an unexpected time.

A profession or job should prioritise this sense of responsibility. When a job is in the service sector, the job's owner can be said to be a "servant" to the service user (Goldman B. et al., 2006). Because there are users, it can be said that the service activities or organisations or institutions are active or growing. However, these active results are not the result; they cannot always be categorised as providing positive results for their users or clients (Strohmeier, Stefan., 2020).

There is still much negligence from the owners of positions in several professions in many organisations because they feel that only they have the power to determine the next step in a service process or a job. Even though the process's result greatly influences other people's feelings and thoughts, the service staff does not regard it as important because it does not affect the officer's life. From this, it can be said that these officers no longer have a heart and feelings or empathy for other people, so the impression of being ignorant and not respecting the feelings and lives of other people is very clearly seen on that side (Lazear,

Edward, 1993). Although as many people already know that before someone takes office or carries out a task in an organisation, they all go through a process which is generally called training, to instil an understanding for an officer about the goals to be achieved by the organisation in a good way for the sake of maintaining the name of the organisation or institution (Goldman, B. et al., 2006).

3.2. Character

One of the things that serve as a support for an officer in carrying out the duties that have become his responsibility properly is good character. Good character is a positive support for an officer to help and provide the best for many people who need their help in the service field (Smith S. G. et al., 2021). In addition, with good character, the faster a service process will provide the results expected by people in need. Completing a service process properly without a complicated process will complete much work before the set time, thereby reducing the workload of institutions or organisations (Golman, Russell, 2016).

A good character in an officer can also be processed through ongoing training activities. This activity instilled an understanding that good character is one of the keys to success for an officer in the service sector, wherever he is (Smith S. G. et al., 2021). However, many facts show that good character is still very minimal in many service officers wherever they are. They tend to underestimate others outside their "chair" (Golman, Russell, 2016).

When a service officer tends to think that other people and the interests of these people are not important to them, it can be concluded that the training process before they occupy the position is categorised as less successful. People who adhere to Eastern cultures tend to harbour feelings when treated unfairly or neglected in many instances in the field of service. This culture sometimes makes people or officers with bad characters feel more powerful and want to be alone without thinking about the feelings of others (Good, D. J. et al., 2015). It is common for very large immaterial losses to be accepted by people who experience this unfair or neglectful treatment. However, once again, reporting these losses are rarely reported to the authorities because sometimes authorised leaders also tend to have an unsavoury character. More the same (Peng, Mike W. et al., 2022).

How the leadership of an organisation or institution accommodates a report on negligence or harm to the interests of users of the organisation's or institution's services is a much-awaited result. The leadership's good response to a report that is detrimental to people who use the services of the institution or organisation they lead is a process of good character that should be possessed by a leader of any institution or organisation or institution engaged in the service sector (Peng, Mike W., et al., 2022). The good character of a leader will be an example for all service officers under his leadership in an organisation or institution. In addition, good character is also ensured to form a good organisational or institutional culture so that the goals of the organisation or institution that have been set can be achieved properly (Good, D. J., et al., 2015).

With the good character of the leadership and all service officers in an institution or organisation, it can be ascertained that all acts that do not respect the rights and feelings of other people who need services will not be carried out or occur. Feelings of being unappreciated and ignored will be something that will not be found there, as well as feelings of "losing" rights (Peng Mike W. et al., 2022). When unwanted events can be avoided or even eliminated in a service process, happiness for people who use these services is a positive

value for the organisation or institution. Even the name and value of the organisation or institution can be improved and even improved in a short time (Gregory, Anne, 2011).

3.3. Human Resources

Officers or human resources in an organisation or institution engaged in the service sector are the spearheads for the continued growth of the organisation or institution. Meanwhile, the leadership will guide many officers in the organisation or institution in carrying out their duties in service activities (Peng Mike W. et al., 2022). Apart from that, as written above, good character is a good "motivator" within the officers in carrying out their many duties. This character will provide positive results for themselves and their environment (Gregory, Anne, 2011).

Officers who understand the importance of humanity for others will not carry out their work indifferently or as they please because they understand how important and high human value is for many people. Understanding human values for an officer is a value that must be possessed (Strohmeier, Stefan., 2020) so that a service process will become a process that is felt very easy and "happy" for people who need services from an organisation or institution (Aldieri, L.; Vinci, C.P., 2017).

People who need services from authorised officers will not only feel immaterial losses. However, this loss is also felt by organisations or institutions in a time that is not instantaneous. The actions of service officers who are not good or ignorant of people who need service can be sure to be conveyed to other people quickly (Smith S. G. et al., 2021). Information regarding authorised officers in the service sector who act badly will become a "time bomb" for themselves as individuals and institutions (Kammeyer-Mueller, John D., 2015).

The "time bomb" will spread very quickly, so the self-esteem and good name of the institution or organisation will not be good. Assessment of an officer's actions will automatically involve the name of the institution or organisation in the conversation in society (Ragas, Matthew W., 2014), especially if the incident of negligent or unpleasant action is not the first incident within the institution or organisation (Jesemann, Isabella, 2020). You can be sure that a negative assessment will spread very quickly without being able to be prevented.

Preventing negative news about a service provided by an institution or organisation's officers will be pretty tough for any institution or organisation. For this reason, maintaining and continuing to carry out education about humanity in a service activity is very important always to carry out (Ragas, Matthew W., 2014). Respecting fellow human beings is a process in life that cannot be underestimated, whatever the job, education, physical condition, and whatever they have. For this reason, training activities within the scope of work for all human resources who are in charge of service activities in any institution or organisation should become permanent activities whose schedules are always prepared to be carried out for the good of service users and the organisation or institution providing the service (Albina Amin, 2019).

4. Conclusion and Suggestion

Humanity is an important value in human life as a social being created by God Almighty who can think perfectly. When this sense of humanity is no longer where it should be, the surrounding conditions and many service processes are not in good condition. Many

people will be harmed materially or immaterially, or there will be much loss caused by this condition (Peng, Mike W. et al., 2022). Many people's rights are ignored and not considered important, so the feeling of loss and loss for others is unimportant (Gregory, Anne, 2011).

Material and immaterial losses, for example, loss, is a feeling that, in the end, often grows into a traumatic feeling that is difficult to eliminate. This loss is a loss that feels "prolonged" to those who experience it and will make them "heralds of news" for those around them for the feeling of this loss (Albina Amin, 2019). For this reason, training activities that can grow and maintain a sense of empathy for humanity must always be maintained in an organisation or institution. Because when humanity and empathy are no longer maintained in the hearts and minds of implementing officers and leaders of an organisation, then the "age" or any achievements possessed by the organisation or institution will not be maintained (Jesemann, Isabella, 2020).

Losses the loss of the good name and achievements that were once owned by an organisation or service institution will greatly affect the survival of the organisation or institution. In order to guard against this situation, cooperation should be maintained to carry out training activities to develop human resource capabilities (hard skills and soft skills) (Ragas, Matthew W., 2014). Such cooperation can be held with private institutions or institutions that can train and develop the knowledge and character of human resources to be better and more humane (Aldieri, L.; Vinci, C.P., 2017). In the future, ongoing training activities will make human resource assets owned increasingly valuable, capable assets with better and positive character (Zhang, Jie et al., 2023).

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