

09/12/2014

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To,

Purwanto,

Department of economic WR. Supratman University, Indonesia

Kuswand

Department of Economic Mahardika University, Indonesia

Sunjoto,

Department of Economic Mahardika University, Indonesia

## Dear Sir/Madam,

It gives me immense pleasure to inform you that your paper entitled "ROLE OF DEMANDING CUSTOMER: THE INFLUENCE OF UTILITARIAN AND HEDONIC VALUES ON LOYALTY CUSTOMER" has been accepted by review committee to be publish in Researchers World – Journal of Arts, Science & Commerce (Online ISSN: 2229-4686, Print ISSN: 2231-4172, Impact Factor (GIF): 0.479) in Jan. 2015, Volume VI, Issue – 1.

If you have any query, kindly feel free to contact me.

With cordial regards,



**Dr. Arif Anjum**Managing Editor,

Researchers World – Journal of Arts Science & Commerce







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Of Commerce

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