

ABSTRACT

This study aims to determine the effect of Total Quality Management and Just In Time on the Company's Quality Performance. The results of the study indicate that the Total Quality Management variable has an influence on the company's quality performance in manufacturing companies, especially in the Bakrey sector in the city of Surabaya. With the results of the study showing that t count is greater than t table of t count, $2.087 > t_{table} 1.70562$ and a significant value less than 0.05 of $0.046 < 0.05$. The Just In Time variable has no effect on the quality performance of manufacturing companies, especially in the Bakrey sector in the city of Surabaya with the results of the research that t count is smaller than t table of t count $1.115 < t_{table} 1.70562$ and significant value is greater than 0.05 at $0.275 > 0, 05$. which can be concluded that there is no significant effect between Just In Time on the Company's Quality Performance and there is an effect of Total Quality Management on the Company's Quality Performance.

The results of the simultaneous research show that the Total Quality Management variable and the Just In Time variable have a simultaneous/simultaneous effect on the company's quality performance in manufacturing companies, especially in the Bakrey sector in the city of Surabaya. With the results of the study showing that f arithmetic is greater than f table of f count, $3,429 > f_{table} 3,090$ and the value is significantly less than 0.05 of . So it can be concluded that both variables have a simultaneous/simultaneous effect on the quality of companies in manufacturing companies, especially in the Bakrey sector in the city of Surabaya.

Keywords: *Total Quality Management, Just In Time and Company Quality Performance*

ABSTRAK

Penelitian ini bertujuan untuk mengetahui pengaruh *Total Quality Management* dan *Just In Time* terhadap kinerja kualitas perusahaan. Hasil penelitian menunjukkan bahwa variabel *Total Quality Management* memiliki berpengaruh terhadap kinerja kualitas perusahaan di perusahaan manufaktur khususnya di bidang bakrey di kota Surabaya. Dengan hasil penelitian menunjukkan bahwa t_{hitung} lebih besar dari t_{tabel} sebesar $t_{hitung}, 2,087 > t_{tabel} 1.70562$ dan nilai signifikan lebih kecil dari 0,05 sebesar $0,046 < 0,05$. Variabel *Just In Time* tidak memiliki pengaruh terhadap kinerja kualitas perusahaan, perusahaan manufaktur khususnya di bidang bakrey di kota surabaya dengan hasil peneltian t_{hitung} lebih kecil dari t_{tabel} sebesar $t_{hitung} 1,115 < t_{tabel} 1.70562$ dan nilai signifikan lebih besar dari 0,05 sebesar $0,275 > 0,05$. yang dapat disimpulkan bahwa tidak ada pengaruh yang signifikan antara *Just In Time* terhadap kinerja kualitas perusahaan dan terdapat pengaruh *Total Quality Management* terhadap kinerja kualitas perusahaan.

Hasil penelitian secara simultan / bersama menunjukkan bahwa variabel *Total Quality Management* dan Variabel *Just In Time* memiliki pengaruh secara bersama / secara simultan terhadap kinerja kualitas perusahaan di perusahaan manufaktur khususnya di bidang bakrey di kota surabaya. Dengan hasil penelitian menunjukkan bahwa f_{hitung} lebih besar dari f_{tabel} sebesar $f_{hitung}, 3,429 > f_{tabel} 3,090$ dan nilai signifikan lebih kecil dari 0,05 sebesar. Maka dapat di simpulkan kedua variabel memiliki pengaruh secara bersama / secara simultan terhadap kualitas perusahaan di perusahaan manufaktur khususnya di bidang bakrey di kota surabaya.

Kata Kunci : *Total Quality Management*, *Just In Time* dan Kinerja Kualitas Perusahaan